

Features Document

Shark Traders

The Ultimate Forex Trading Solution

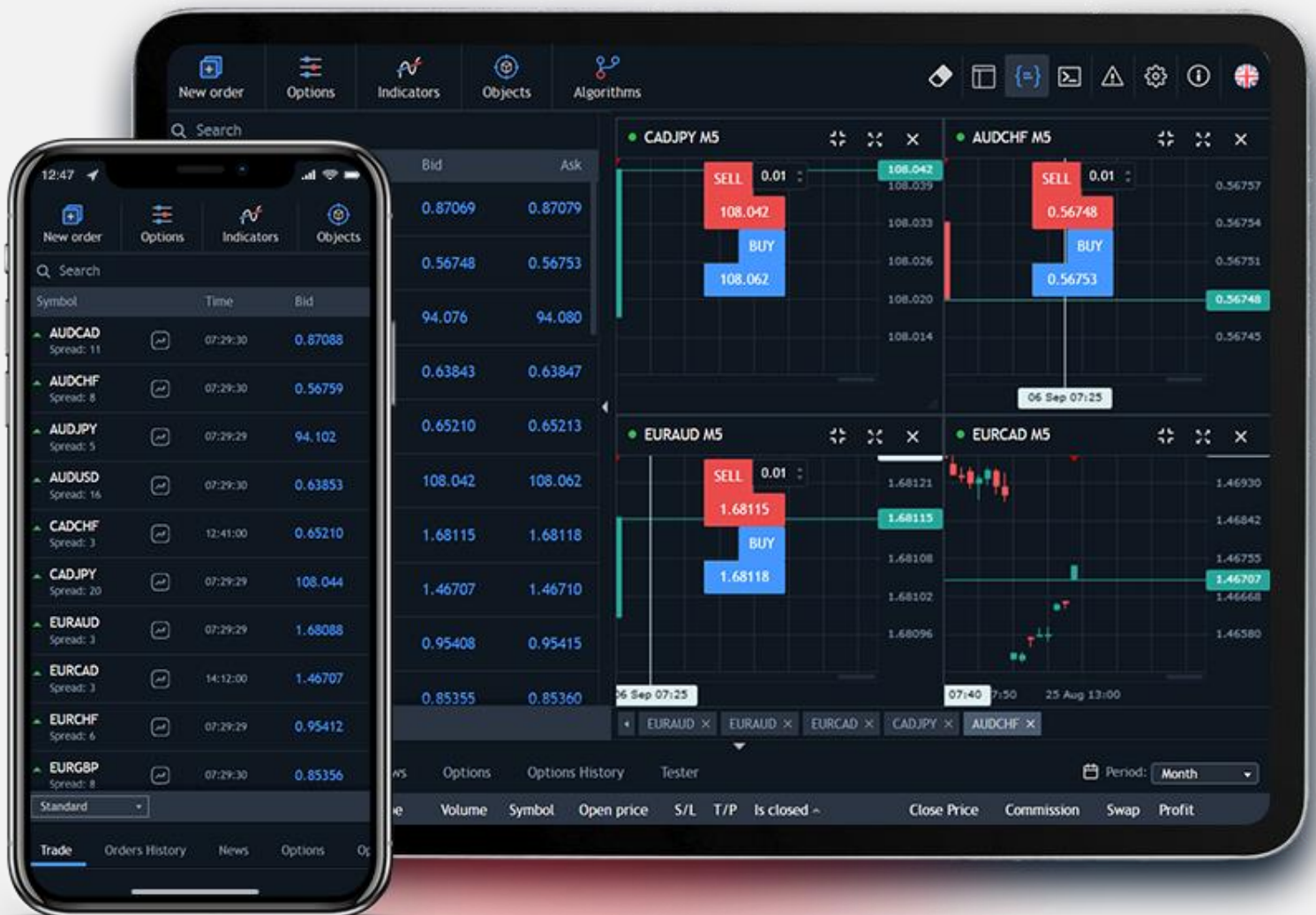


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About Shark Technologies

Shark Technologies is a pioneer in financial market technology. Our Forex trading Platform stands out as the best choice for brokers due to our extensive experience as an IT company specializing in financial market products. With a long background in creating robust and reliable solutions, we have honed our expertise to meet the unique needs of the Forex industry.

We are helping businesses to adopt new technologies to stay ahead of change in this competitive world. Our team includes professional designers and developers who are well versed with all the latest technologies, and provide exemplary development services to entrepreneurs and start-ups by offering tailored solutions based on business needs.

What We Believe

Transparency

Grounded in the value of open and honest communication, we operate in a completely transparent manner to ensure the success of our clients.

Passion

At Shark Technologies, we do everything with passion – for our clients and our organization. Our teams are driven by the enthusiasm and commitment to deliver exceptional services to our clients.

Collaboration

Our cross-capability experts share knowledge and work together as a team to achieve a common goal – for our clients and ourselves.

Integrity

We uphold the highest standards of governance and orchestrate business processes with moral and intellectual integrity.

Overview: Shark Traders

Shark Traders, the ultimate solution for trading Forex, indexes, CFDs, futures, and exchange-traded instruments, is a comprehensive Forex Trading Platform.

The Platform is easy, secure and convenient to use. It offers a multi-language interface and includes all essential tools for traders on one screen to provide the best trading experience. The platform is a trading and analytical product that allows to conclude transactions and to carry out technical analysis in real-time.

Streaming market prices and news, multi-asset trading capabilities, powerful charting, analytical, algorithmic, social and mobile trading features perfectly satisfy the needs of the traders from novice to the most experienced ones.

The program's interface is divided into several tabs (trade, charts, detailed information on the instruments, history of transactions, reports), allowing quick access to a set of functions depending on the current task.

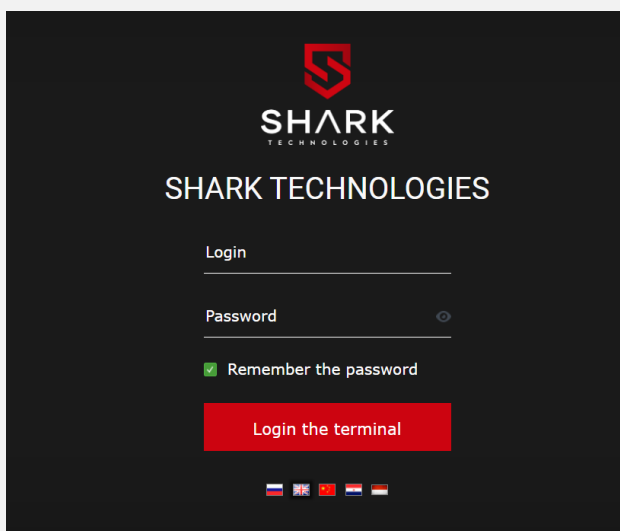
Features in the Shark Traders Platform

The Shark Traders platform has an **intuitive and user-friendly Admin Control Panel and User control Panel**. The features of both of the control panels have been explained in the following sub sections:

Features in the User Control panel

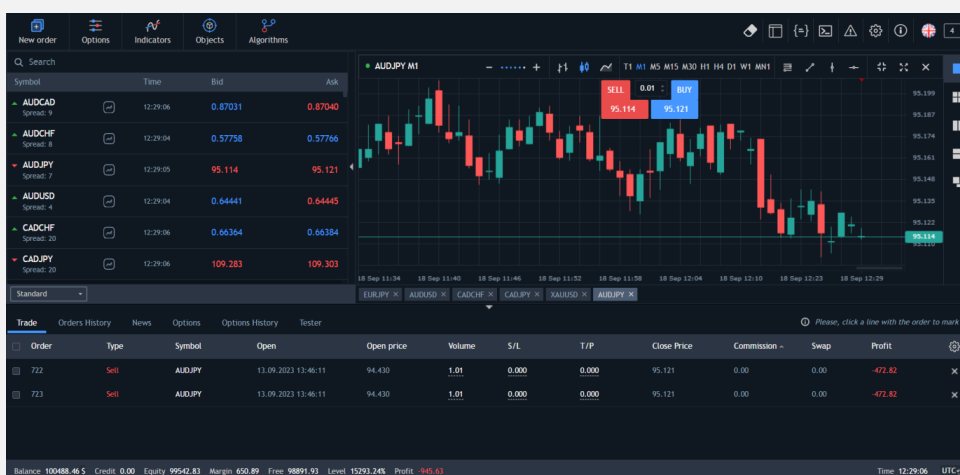
Below are the features provided in the User Control Panel:

- **Login to the Forex Trading platform** using the user login credentials. The User of the Platform need to provide the correct login credentials and on successful login the user will be redirected to User control panel.



- **Access real-time market data and currency pairs**

The Forex Trading platform (Shark Traders) offers a powerful feature that allows users to access real-time market data and currency pairs. This feature provides traders with up-to-the-minute information on the latest market trends, fluctuations, and exchange rates, enabling them to make informed trading decisions.



The screenshot shows a mobile trading application interface. At the top, the status bar displays the time 11:55, signal strength, and 78% battery. Below the status bar is a blue header with 'Standard' and 'Market' options. A search bar is located below the header. The main content area is a table of market data with columns for 'Symbol', 'Bid', and 'Ask'. Each row includes a green or red triangle indicating price movement, the currency pair symbol, the last trade time, and the spread. At the bottom, there is a navigation bar with icons for 'Market', 'Chart', 'Trade', 'History', and 'Profile'.

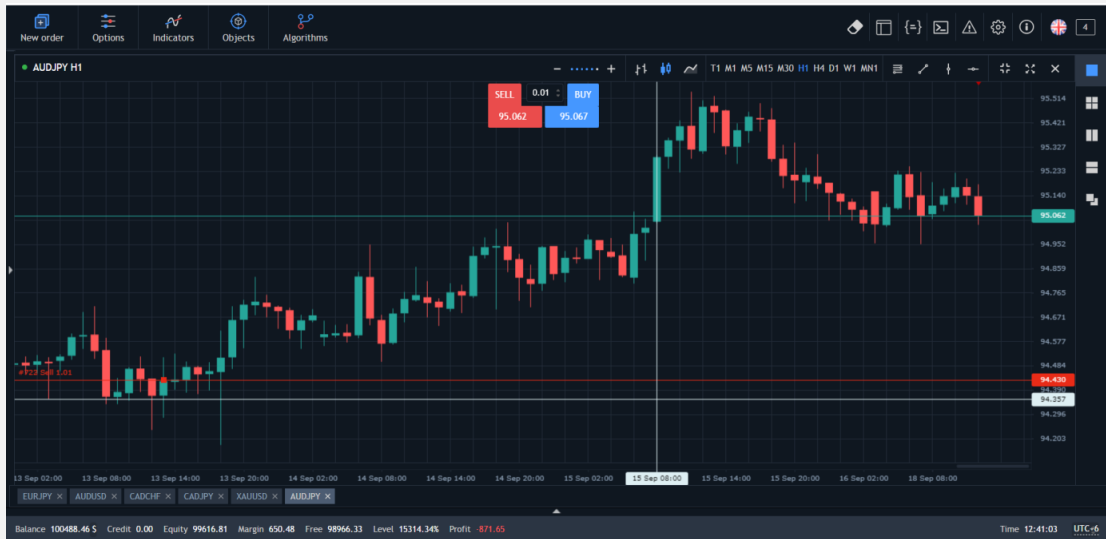
Symbol	Bid	Ask
▲ AUDCAD 11:25:42 Spread: 21	0.87037	0.87058
▲ AUDCHF 11:25:42 Spread: 7	0.57761	0.57768
▲ AUDJPY 11:25:42 Spread: 6	95.109	95.115
▼ AUDUSD 11:25:42 Spread: 8	0.64454	0.64462
▲ CADCHF 11:25:41 Spread: 20	0.66357	0.66377
▼ CADJPY 11:25:42 Spread: 20	109.267	109.287
▲ COPPER 21:05:00 Spread: 15	718.05	718.20

By accessing real-time market data, users can stay updated on the ever-changing dynamics of the Forex market. They can monitor live price quotes, bid and ask prices, volume, and other crucial indicators. This real-time information empowers traders to identify trading opportunities, analyse market movements, and execute trades with precision and timeliness

- **View charts and graphs displaying historical and current exchange rates**

The Forex trading platform offers a valuable feature that allows users to view charts and graphs displaying both historical and current exchange rates. This feature provides traders with crucial visual representations of currency pairs,

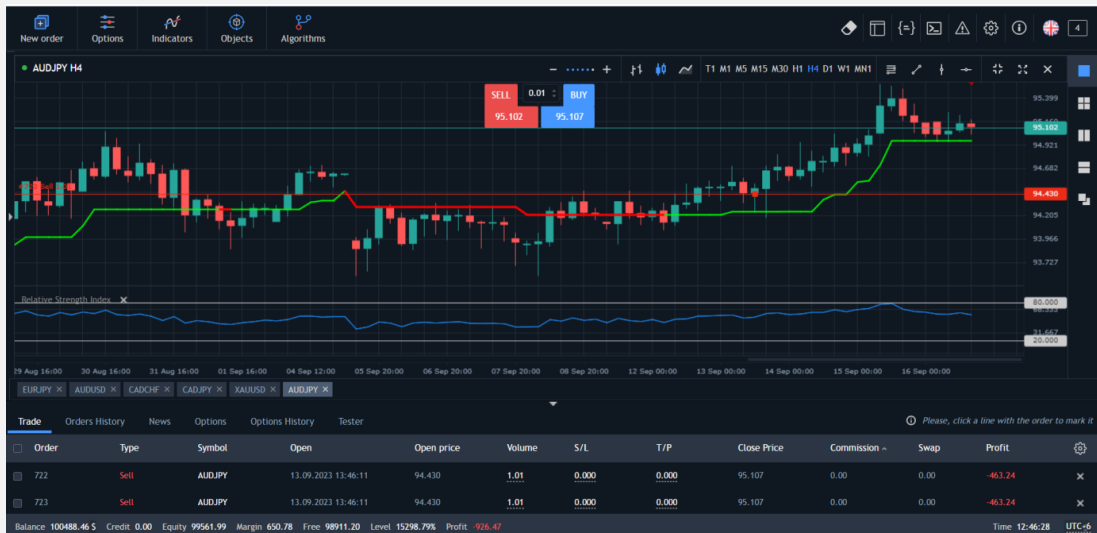
enabling them to analyse price movements, identify trends, and make informed trading decisions.



By accessing historical exchange rate charts, traders can review the past performance of currency pairs over specific timeframes. This historical data allows them to identify patterns, fluctuations, and potential market behaviour, aiding in the development of trading strategies. Whether analysing daily, weekly, monthly, or even longer-term trends, these charts provide valuable insights into the currency market's dynamics.

- **A wide range of technical indicators for market analysis**

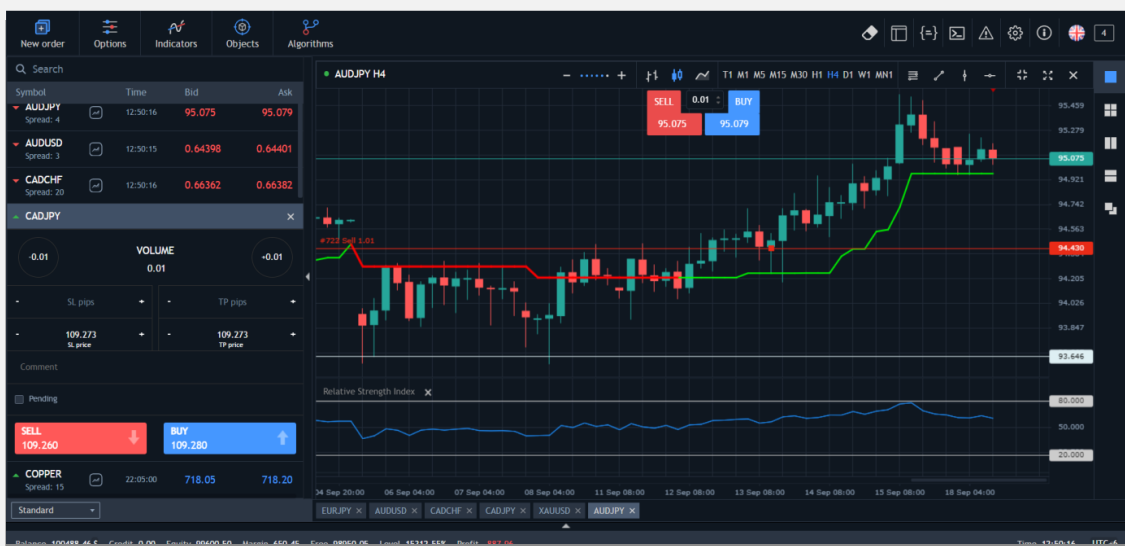
The user of the forex trading platform can take advantage of a comprehensive set of technical indicators to enhance their market analysis. These indicators provide valuable insights into price movements, trends, and potential entry and exit points in the foreign exchange market.



By utilizing these technical indicators, traders can gain a deeper understanding of market dynamics, identify potential trading opportunities, and make informed decisions. These indicators help them analyse historical price data, spot patterns, and determine the strength or weakness of trends.

- **Place market orders to buy or sell currencies**

The Forex trading platform offers the Place Market Order feature that allows users to place market orders to buy or sell currencies. Market orders are a popular type of order used in forex trading, providing traders with the ability to execute trades quickly and efficiently.

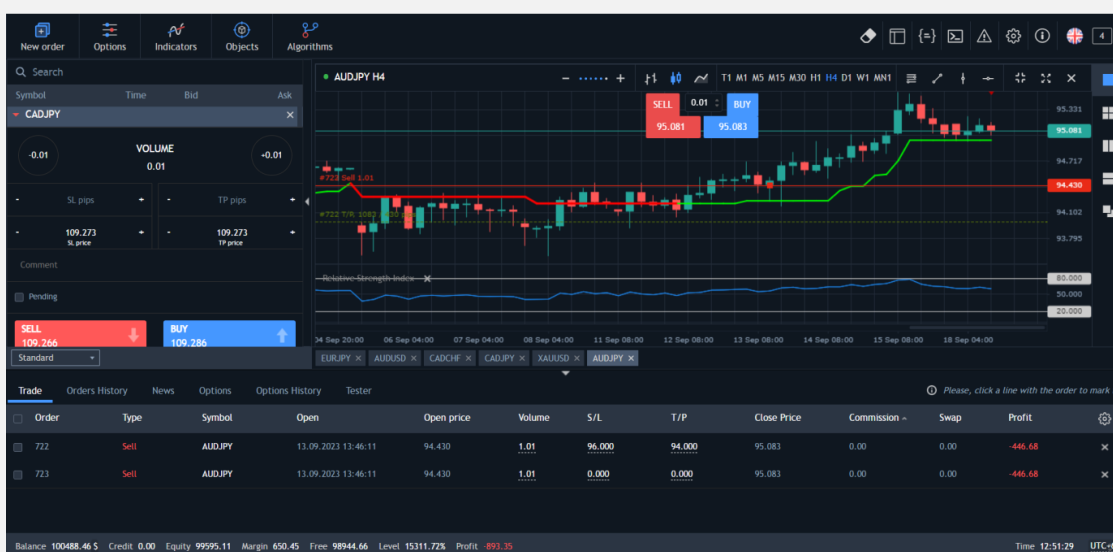


With this feature, traders can take advantage of real-time market conditions and instantly execute their trades at the prevailing market prices. Whether a

trader wants to buy a specific currency pair or sell it, they can easily enter the desired quantity and execute the market order with a simple click of a button.

- **Set stop-loss, take-profit levels to manage risk and protect the investments**

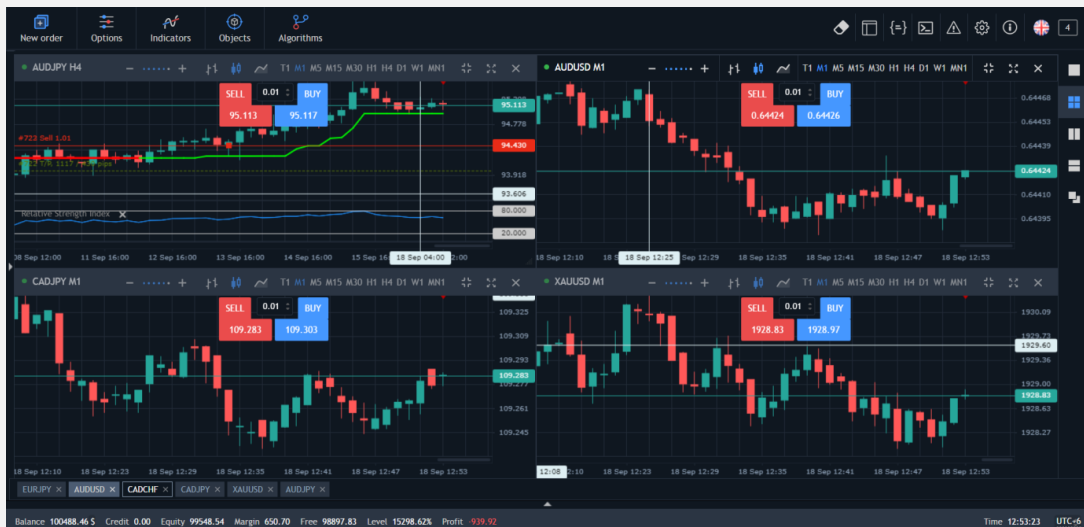
This feature allows traders to set stop-loss and take-profit levels to effectively manage risk and protect their investments. Stop-loss and take-profit orders are essential risk management tools widely used in Forex trading.



By setting a stop-loss level, traders can define the maximum amount of loss they are willing to tolerate on a trade. If the market moves against their position and reaches the stop-loss level, the platform will automatically execute a trade closure, limiting the potential loss. This feature helps traders maintain discipline and prevents their investments from being exposed to excessive risk.

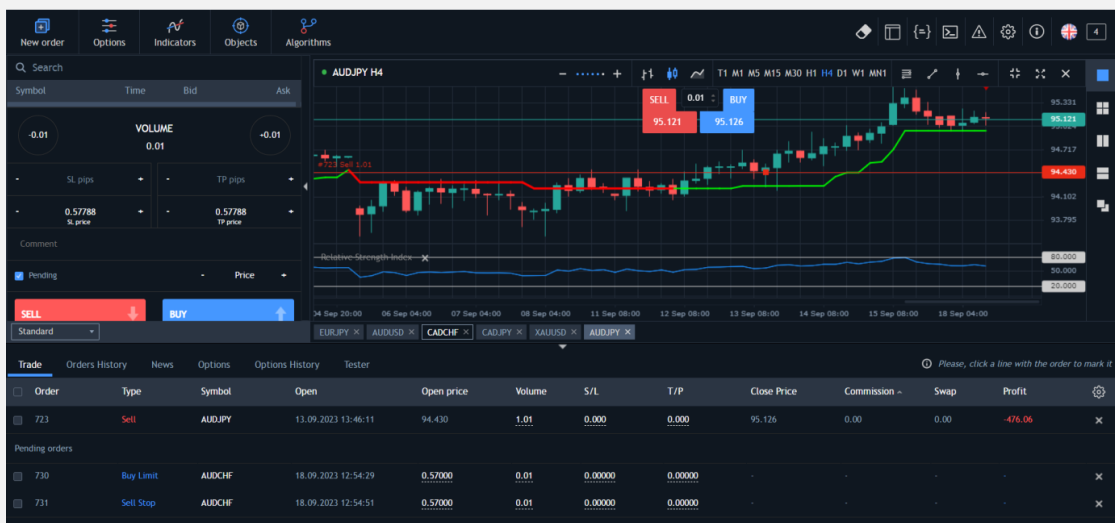
- **Orders directly on the chart**

The user of the Forex Trading Platform has been facilitated to do trading by placing orders directly on the chart.



- **Access of advanced order types such as limit orders and trailing stops**

The Forex trading platform offers a range of advanced order types, including limit orders and trailing stops, to enhance the trading experience for users. With these features, traders have more control and flexibility in managing their trades and executing their strategies.



Limit orders allow traders to set a specific price at which they are willing to buy or sell a currency pair. By setting a limit order, traders can wait for the market to reach their desired price level before executing the trade. This feature is especially useful when traders want to enter or exit the market at specific price points, even if they are not actively monitoring the platform.

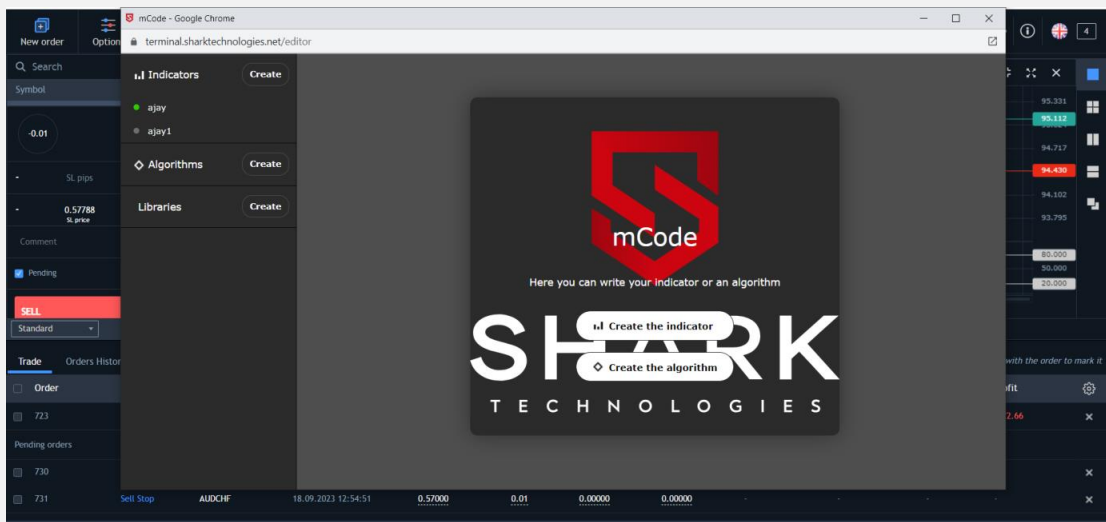
- **Utilization of algorithmic trading strategies** for automated trading. By harnessing the power of advanced algorithms, traders can automate their trading processes and execute trades with enhanced precision and efficiency. Algorithmic trading involves the use of computer programs that analyse market data, identify trading opportunities, and execute trades based on predefined rules and parameters.

By utilizing algorithmic trading strategies on the Forex trading platform, traders can benefit from increased efficiency, accuracy, and speed. They can automate repetitive tasks, execute trades across multiple currency pairs simultaneously, and monitor the markets 24/7 without human intervention.

- **Traders can access pre-built or create custom trading algorithms**

This feature provides flexibility and options for traders to automate their trading strategies based on their preferences and trading styles.

By accessing pre-built trading algorithms, traders can leverage the expertise of experienced traders or developers who have already designed successful strategies. These pre-built algorithms are often based on extensive research and analysis, incorporating various indicators, patterns, and market conditions to generate trading signals.



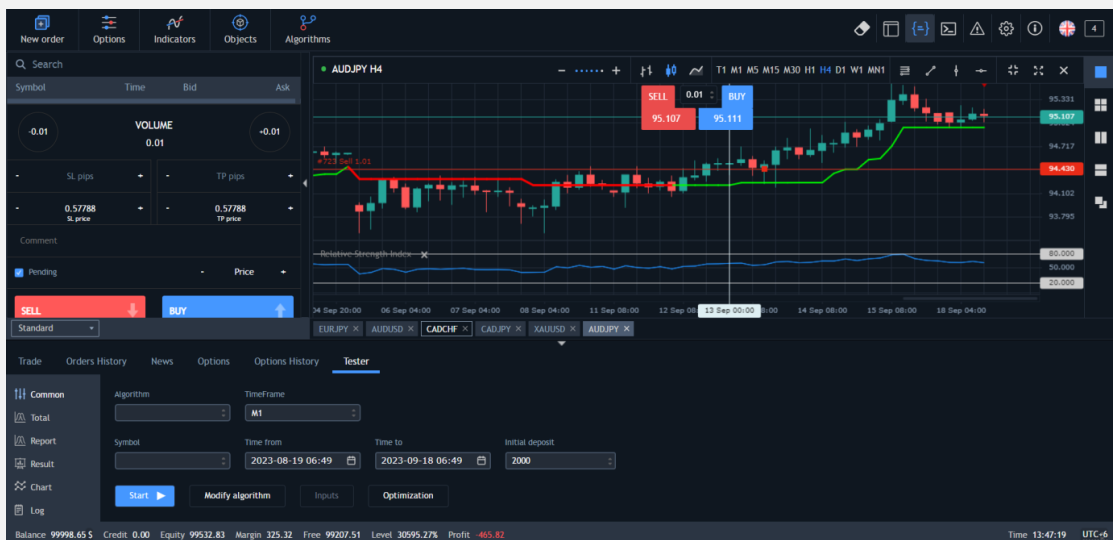
Alternatively, traders can create their own custom algorithms tailored to their specific trading objectives. This allows them to implement unique strategies and experiment with different combinations of indicators, parameters, and rules.

- **Monitor and manage your algorithmic trading strategies**

The Forex trading platform offers this powerful feature that allows users to monitor and manage their algorithmic trading strategies effectively. With this feature, traders can automate their trading decisions and execute trades based on predefined rules and conditions.

By leveraging algorithmic trading strategies, traders can take advantage of market opportunities and react quickly to price movements. The platform provides real-time data and market analysis tools to enable users to monitor market conditions and make informed trading decisions.

- **Utilize back testing capabilities to evaluate the performance** of user's trading strategies. Utilizing back testing capabilities on a Forex trading platform is a valuable feature that allows traders to evaluate the performance of their trading strategies. Back testing involves applying a trading strategy to historical market data to simulate how it would have performed in the past.



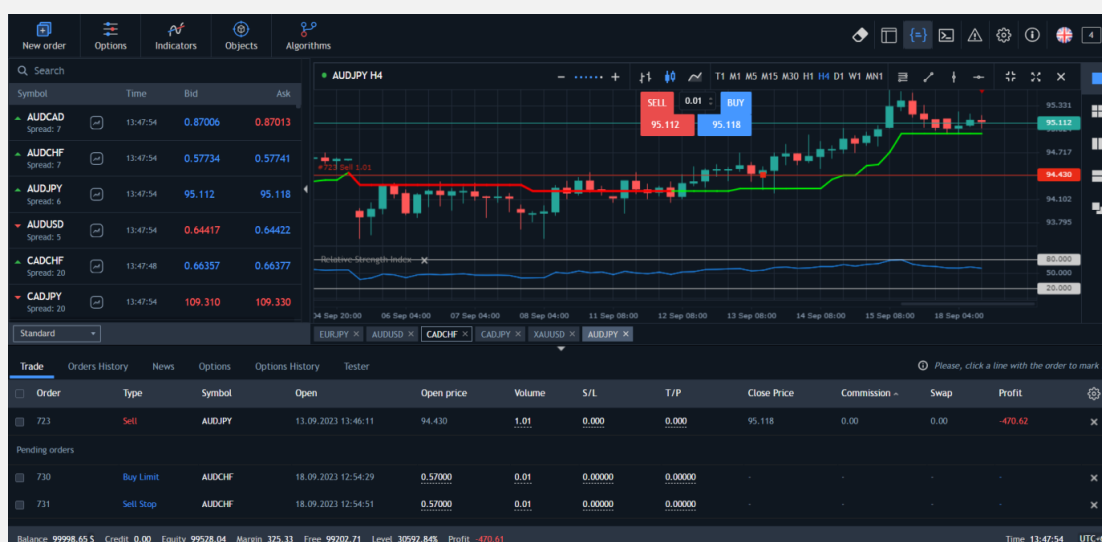
- **Access to a liquidity bridge** to connect to multiple liquidity providers.

The Forex trading platform offers a powerful feature: access to a liquidity bridge, enabling traders to connect with multiple liquidity providers. This feature enhances the trading experience by providing a seamless and efficient way to access liquidity from various sources.

The liquidity bridge acts as a connection between the platform and a network of liquidity providers, such as banks, financial institutions, and other market participants. By leveraging this bridge, traders gain access to a broader pool of liquidity, improving their chances of obtaining favourable pricing and executing trades with minimal slippage.

- **Execute trades with fast and reliable order execution**

The feature allows users to execute trades with fast and reliable order execution on the Forex trading platform. With this capability, traders can enter and exit positions efficiently and take advantage of market opportunities in a timely manner.

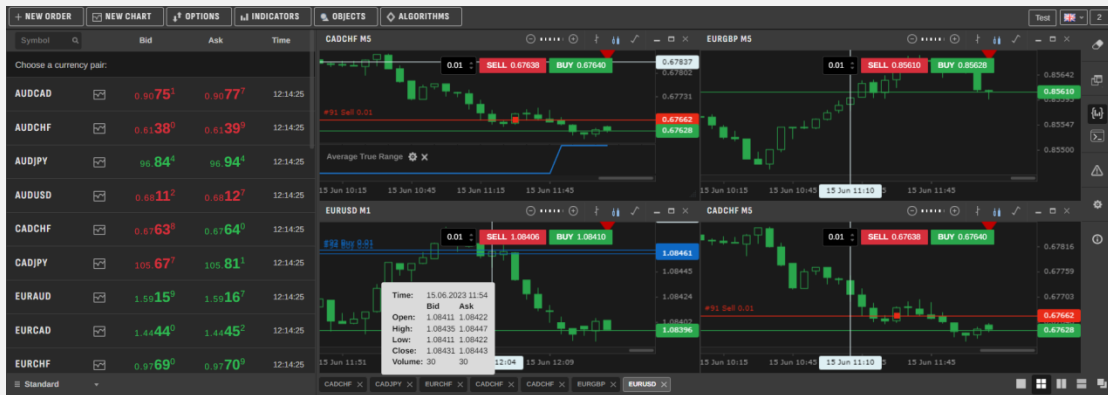


Fast order execution means that trades are processed swiftly, reducing the time it takes for an order to be executed. This is crucial in the fast-paced world of Forex trading, where market conditions can change rapidly. By executing trades quickly, traders can capitalize on favourable price movements and minimize the impact of adverse price fluctuations.

- **Monitor real-time market depth and liquidity information**

The feature of monitoring real-time market depth and liquidity information on a Forex trading platform provides traders with valuable insights into the current state of the market. By offering a detailed view of the order book and liquidity

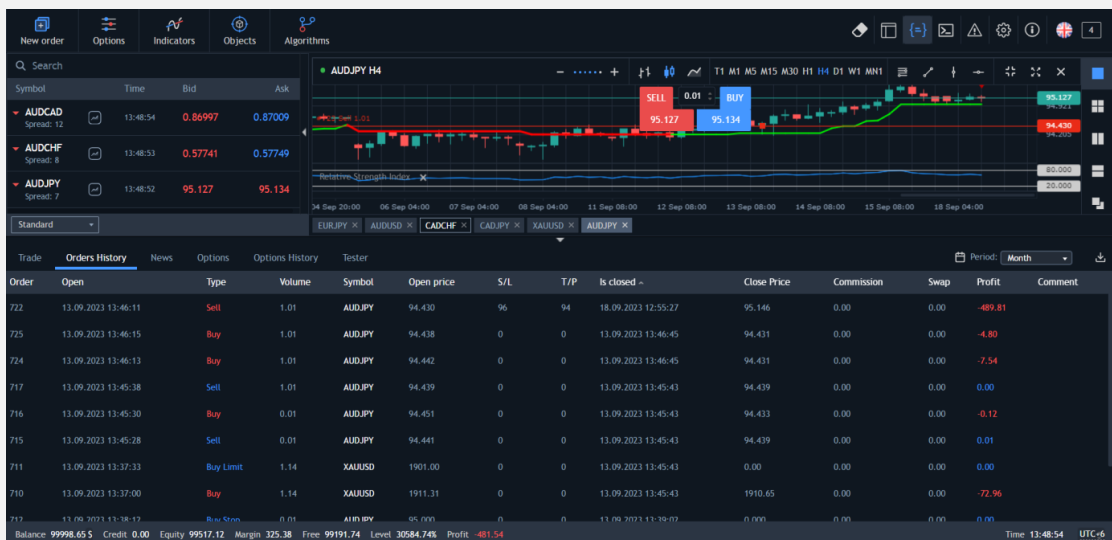
levels, it allows traders to make more informed decisions when executing trades.



Real-time market depth refers to the display of buy and sell orders at different price levels for a particular currency pair. It shows the quantity of buy and sell orders at each price level, giving traders an understanding of the supply and demand dynamics in the market. This information can be crucial in determining potential support and resistance levels and identifying areas of significant buying or selling interest.

- **Access trade history and account statements for transparent reporting**

Accessing trade history and account statements is the crucial feature offered by the Forex trading platform and provides transparent reporting and assist traders in analysing their trading activities. By utilizing this feature, users can review their past trades and obtain detailed information about each transaction, including entry and exit points, trade sizes, profits or losses, and associated fees.



Trade history allows traders to track their performance over time, identify successful strategies, and learn from their mistakes. It enables them to assess their risk management techniques and make informed decisions based on historical data. By understanding their trading history, users can refine their trading strategies and improve their overall performance in the Forex market.

- Utilization of a powerful CRM system** to manage user's trading activities and customer interactions. The Forex Trading Platform is equipped with the Trading CRM, facilitates its end users with all the required features of Trading Operations. The Platform will be provided in the form of a beautifully designed and user-friendly web-based interface. The User will be registering to the application and after the KYC approval by the Admin of the CRM, the user from his control panel can manage his profile, manage his Accounts Request IB, and see Transaction history for Deposit and Withdrawal as well as Internal Transfer History. There will be a user-friendly Market watch feature for the user to see the Live price. The user will be facilitated with a feature to download the Trading Terminal executable file, Forgot password feature will be there. Additionally, the user will be facilitated with the Ticketing System, where the user can raise a ticket and can communicate with the Support till the solution of the problem he had faced.

The Trading CRM will be provided with an intuitive and user-friendly admin control panel. The admin can manage the whole application from the Admin

panel. The admin of the application will have all the reports available on the control panel with all necessary filters over there so that the Admin can generate the reports of his choice. These reports can be downloaded in different file formats .csv, .xlsx and PDF etc.

The Trading CRM application is fully secure, user-friendly, beautifully & interactively designed with logically placed features and functionality.

- **Access a comprehensive customer profile**

The Forex trading platform offers a valuable feature that allows users to access a comprehensive customer profile, providing essential information about their trading history and preferences.

- **Generate reports and analytics on user's trading activities**

The feature of generating reports and analytics on users' trading activities within a Forex trading platform provides valuable insights and information to traders. By analysing and presenting data related to their trading activities, users can make informed decisions and improve their overall trading performance.

- **Access a dedicated Introducing Brokers (IB) management system**

The dedicated Introducing Brokers (IB) management system is a valuable feature available in the Forex trading platform. This system allows individuals or entities acting as Introducing Brokers to efficiently manage their client base and enhance their overall trading experience.

With the IB management system, Introducing Brokers have access to a comprehensive set of tools and resources specifically designed to support their role. They can easily monitor and track their clients' trading activities, including real-time performance metrics, trading volumes, and account balances. This level of transparency enables Introducing Brokers to effectively analyse their clients' trading behaviour and make informed decisions regarding their business strategies.

- **Manage and track IBs, commissions, and client referrals**

The feature to manage and track IBs (Introducing Brokers), commissions, and client referrals on a Forex trading platform provides several benefits for brokers and traders. This functionality streamlines and enhances the efficiency of broker activities, ensuring smooth operations and accurate tracking of important metrics. Here are a few key points about this feature:

- **Introducing Brokers (IBs):** An Introducing Broker is an individual or entity that refers clients to a Forex broker. The platform's management feature enables brokers to effectively manage their IBs by providing tools to monitor their performance, track their referred clients, and calculate commissions.
- **Commission Tracking:** The platform allows brokers to track commissions earned through IBs. It provides a transparent system to calculate and monitor commission payments based on various parameters such as trading volume, client activity, or predefined commission structures.
- **Client Referrals:** The feature enables brokers to track client referrals made by IBs. This functionality helps brokers identify the source of new clients and evaluate the performance of different referral sources. It facilitates effective reward systems for IBs based on their successful client referrals.
- **Analytics and Reporting:** The platform's management feature includes analytics and reporting tools to generate comprehensive reports on IB performance, commissions earned, and client referral statistics. This data helps brokers make informed decisions, optimize their referral strategies, and monitor the overall growth of their business.
- **Integration and Automation:** The feature can be integrated with other aspects of the Forex trading platform, such as client onboarding and account management systems. This integration allows for automated tracking of IBs, commissions, and client referrals, reducing manual efforts and minimizing the chances of errors.

- **Generate reports on IB performance and commission earnings**

The Forex trading platform includes a powerful feature that allows users to generate comprehensive reports on their IB (Introducing Broker) performance and commission earnings. This feature provides traders and IBs with valuable insights into their business activities and financial performance.

With the report generation functionality, users can easily access and analyse key metrics related to their IB activities. These reports include detailed information about the number of clients referred, trading volumes generated, commission rates, and overall performance statistics. Traders can track their progress.

- **Access and utilize a robust CRM system to manage customer relationships**

The Forex trading platform has a powerful and comprehensive feature: access and utilization of a robust Customer Relationship Management (CRM) system. This CRM system is specifically designed to assist traders in effectively managing their customer relationships, enhancing customer satisfaction, and maximizing trading opportunities.

With this CRM system, traders gain the ability to organize and centralize customer data, enabling them to maintain a detailed profile of each customer. This includes information such as contact details, trading preferences, transaction history, and communication records. By having a holistic view of customers, traders can better understand their needs, preferences, and behaviours, enabling them to tailor their services and offerings accordingly.

The CRM system also facilitates efficient communication and interaction with customers. Traders can utilize various communication channels, such as email, chat, or notifications, to engage with customers, provide timely updates, and address any queries or concerns promptly. This fosters a strong customer relationship and builds trust and loyalty over time.

- **Manage customer data, communication, and trading preferences**

The Forex trading platform has a powerful feature that allows users to store and manage customer information, communication history, and trading preferences. This feature serves as a centralized repository, providing traders with valuable insights and streamlining their interactions with customers.

By storing customer information, the platform enables traders to maintain a comprehensive database of their clients. This includes details such as contact information, account preferences, and transaction history. Having this information readily accessible allows traders to personalize their interactions and provide tailored services based on individual customer needs.

- **Automate marketing campaigns and customer communication**

The feature of automating marketing campaigns and customer communication on a Forex trading platform brings significant benefits to both traders and brokers. By leveraging automation technology, this feature enables streamlined and efficient communication processes, allowing traders to stay informed and engaged while brokers can effectively promote their services and offerings. Here are a few key points about this feature:

- **Enhanced Marketing Campaigns:** Automation empowers Forex brokers to design and execute targeted marketing campaigns more effectively. With automated tools, brokers can segment their customer base, personalize communications, and deliver relevant content to different groups of traders. This helps optimize marketing efforts, increase engagement, and attract potential customers.
- **Personalized Customer Communication:** Automation enables brokers to establish personalized and timely communication with their customers. By leveraging customer data and behaviour analysis, the platform can automatically send tailored messages, updates, and offers to traders. Personalization helps build stronger relationships, enhance customer satisfaction, and foster long-term loyalty.
- **Time and Cost Efficiency:** Automating marketing campaigns and customer communication significantly reduces the manual effort

required in managing these processes. Once the initial setup is complete, the system can autonomously execute various marketing tasks, such as sending emails, SMS notifications, social media posts, and more. This saves time for brokers and their marketing teams, allowing them to focus on other important aspects of their business.

- **Real-time Notifications and Updates:** Traders can benefit from timely and relevant information about market trends, trading opportunities, account updates, and educational resources. The automated system can send notifications to traders based on their preferences and trading activities. This keeps traders engaged, informed, and enables them to make informed decisions in real-time.
- **Improved Customer Support:** Automation can also be integrated into customer support processes. Traders can receive automated responses to common queries, access self-help resources, or escalate issues to a human representative when necessary. Automated support features provide immediate assistance, ensuring traders feel supported and valued.

- **Track and analyse customer interactions and conversions**

The feature of tracking and analysing customer interactions and conversions on the Forex trading platform is an essential tool for optimizing performance and improving the overall customer experience. By monitoring and evaluating these interactions, traders and platform operators can gain valuable insights into customer behaviour, preferences, and engagement patterns.

With this feature, the platform can record various types of customer interactions, such as trades executed, orders placed, account activities, and communication history. By capturing and organizing this data, it becomes possible to analyse customer behaviour and identify trends and patterns that can inform decision-making.

- **Generate reports on customer engagement and conversion rates**

The Forex trading platform offers this powerful feature that allows users to generate comprehensive reports on customer engagement and conversion

rates. This feature provides valuable insights and analytics that enable traders and platform administrators to evaluate the effectiveness of their marketing and customer acquisition efforts.

By leveraging the platform's reporting capabilities, users can track and analyze various metrics related to customer engagement. These metrics may include the number of active users, their trading frequency, average trading volumes, and the duration of their trading sessions. This information helps identify patterns and trends in customer behaviour, allowing platform operators to optimize their marketing strategies and improve customer satisfaction.

- **The user can access a comprehensive customer support system** on the Forex trading platform, ensuring a seamless and efficient trading experience for users. The platform's customer support system is designed to provide timely assistance and address any queries or concerns traders may have.

- **Engage in live chat support** and access a knowledge base for self-help. With this feature, users can easily access a range of customer support channels, including live chat, email, and phone support. Traders can communicate directly with knowledgeable and trained support representatives who are well-versed in the intricacies of Forex trading.

The customer support system is available around the clock, ensuring assistance is readily available regardless of the user's time zone. Whether it's troubleshooting technical issues, seeking clarification on trading strategies, or navigating the platform's features, traders can rely on the support system to provide prompt and reliable solutions.

- **Access to social trading - follow best funds manager and his trading strategy** Access to social trading is a valuable feature that allows users to connect with and follow the activities of experienced and successful funds managers on Forex trading platforms. This feature enables traders to observe and learn from

the strategies and trades executed by these top-performing managers, potentially improving their own trading skills and profitability.


With social trading, users gain the ability to track and replicate the trades of these skilled funds managers in real-time. This feature typically includes features like leader boards, rankings, and performance statistics, enabling traders to evaluate the track record and success rates of different managers before deciding whom to follow.

By accessing social trading, traders can benefit from the wisdom and expertise of seasoned professionals in the Forex market. They can observe the market analysis, entry and exit points, risk management techniques, and overall trading strategies employed by these managers. This information can serve as a valuable educational resource, especially for novice traders who are still learning the intricacies of Forex trading.

Features in the Admin Control panel

Below are the features provided in the Admin Control Panel of the Platform:

- **Login to the admin control panel using authorized credentials**
Admin of the Platform has been provided a separate URL to login. Soon after successful login the Admin of the platform will be redirected to his control panel.



The image shows a login form for the Admin Control Panel. The form is titled "Admin" and is set against a light gray background. It features two input fields: "Username" and "Password". Below the "Password" field is a button labeled "Enter". To the right of the input fields is the SHARK TECHNOLOGIES logo, which consists of a red shield-like icon with a white 'S' inside, and the text "SHARK TECHNOLOGIES" below it.

Statistics

Time interval in GMT
2023-06-15 | 2023-06-16

Last 10 trades per day

Deal	Account	Opening time
102	2	2023-06-15 13:02:31.670
95	2	2023-06-15 12:18:07.829
94	2	2023-06-15 09:34:16.023
93	2	2023-06-15 09:34:06.941
92	2	2023-06-15 09:34:02.737
91	2	2023-06-15 09:32:52.306
89	2	2023-06-15 08:56:13.964
87	2	2023-06-15 08:55:02.064
85	2	2023-06-15 08:53:37.424
84	2	2023-06-15 08:46:34.239

Last 10 bos per day

Deal	Account	Opening time
Nothing found		

Last 10 deposits per day

Deal	Account	Opening time
101	1	2023-06-15 13:01:37.434
100	1	2023-06-15 13:01:37.426
99	1	2023-06-15 13:01:37.198
98	1	2023-06-15 13:01:37.191
97	2	2023-06-15 12:18:18.249
96	2	2023-06-15 12:18:14.071
90	1	2023-06-15 08:56:17.566

- **Manage user accounts: create, modify and suspend**

The Admin Control Panel of the Forex Trading platform has this crucial feature known as "Manage User Accounts." This feature empowers administrators to oversee various aspects related to user accounts within the platform. Here are the primary functionalities provided by this feature:

- **Account Creation:** The Admin Control Panel enables administrators to create new user accounts on the Forex trading platform. This involves gathering necessary information from users, such as personal details, contact information, and account preferences. Administrators can input this information into the system and generate a unique account for each user.

Search Accounts

Email
 Account ID
 Name
 Status: Active
 Agent:

Phone number
 Groups:
 Registration date: Day 3 days Week Month

 no

Account ID
 Name
 Country
 Agent
 Leverage
 Balance
 Credit
 Funds
 Free
 Margin
 Phone password
 City
 State
 Postal code
 Address
 Phone number
 Email
 Groups
 Comment
 Registration date
 Last Access
 Loyalty
 Deceiver

Elements per page: 100

Account ID	Name	Country	Agent	Balance	Phone password
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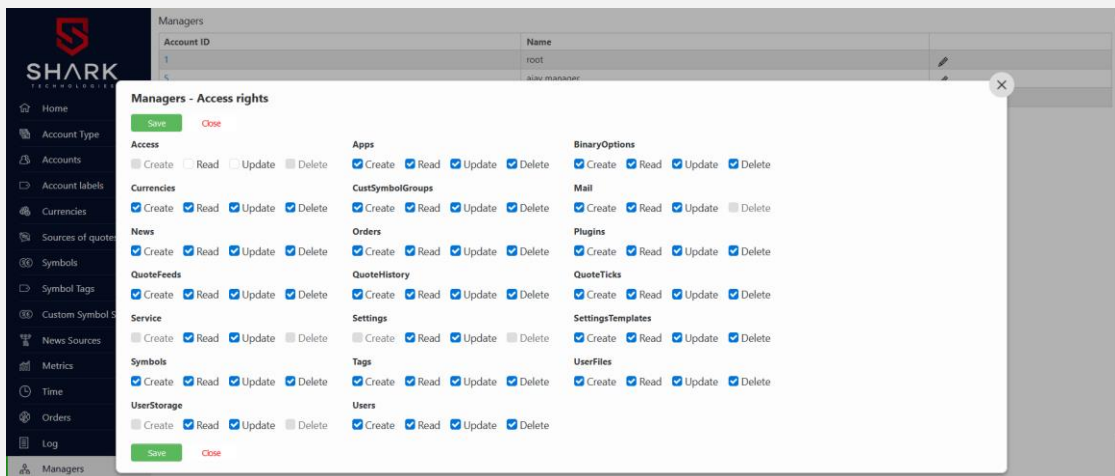
- **Account Modification:** With the Manage User Accounts feature, administrators have the capability to modify user accounts as per specific requirements or user requests. This includes updating personal information, contact details, and account settings. For instance, if a user changes his email address or wants to update his trading preferences,

administrators can make the necessary adjustments through the Admin Control Panel.

- **Account Suspension:** In certain circumstances, it may be necessary to suspend user accounts temporarily. The Admin Control Panel allows administrators to suspend specific accounts on the Forex trading platform. This action can be taken in response to various reasons, such as suspected fraudulent activity, violation of platform rules, or pending investigations. By suspending an account, administrators restrict a user's access to trading activities until further notice.

- **Set user access levels and permissions**

This feature facilitates the administrators to set user access levels and permissions. This feature empowers platform administrators with the ability to control and customize the actions and privileges available to different users within the system.



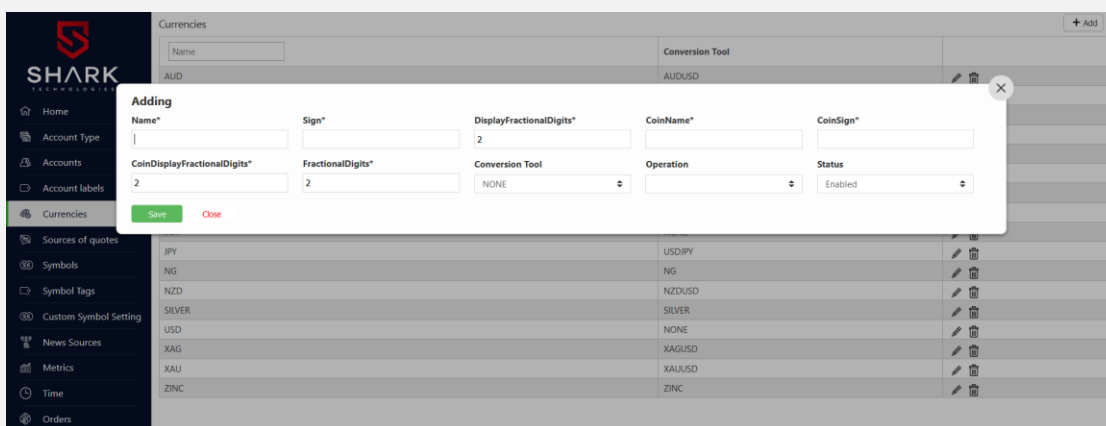
By leveraging the user access levels and permissions feature, administrators can define and manage various roles within the platform. These roles may include traders, brokers, analysts, and support staff, each with distinct responsibilities and access requirements.

With this feature, administrators can grant or restrict access to specific functionalities and data based on a user's role or job function. For example, a trader may have access to execute trades, view real-time market data, and

manage their account, while a support staff member may have access to customer inquiries and account support features without the ability to execute trades.

- **Monitor and manage real-time market data and currency pairs**

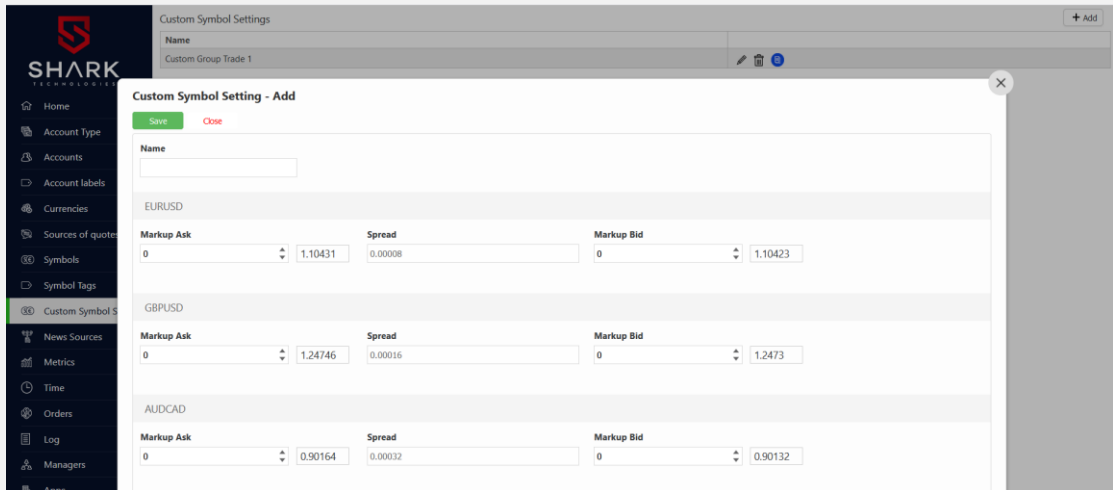
This feature provides administrators with valuable insights and control over the trading platform.



With the real-time market data monitoring, administrators can stay updated on the latest trends, fluctuations, and movements in the forex market. They can access live feeds of currency pairs, including their current prices, bid and ask rates, trading volumes, and other relevant information. This real-time data empowers administrators to make informed decisions and take prompt actions based on the market conditions.

- **Configure trading parameters and system settings**

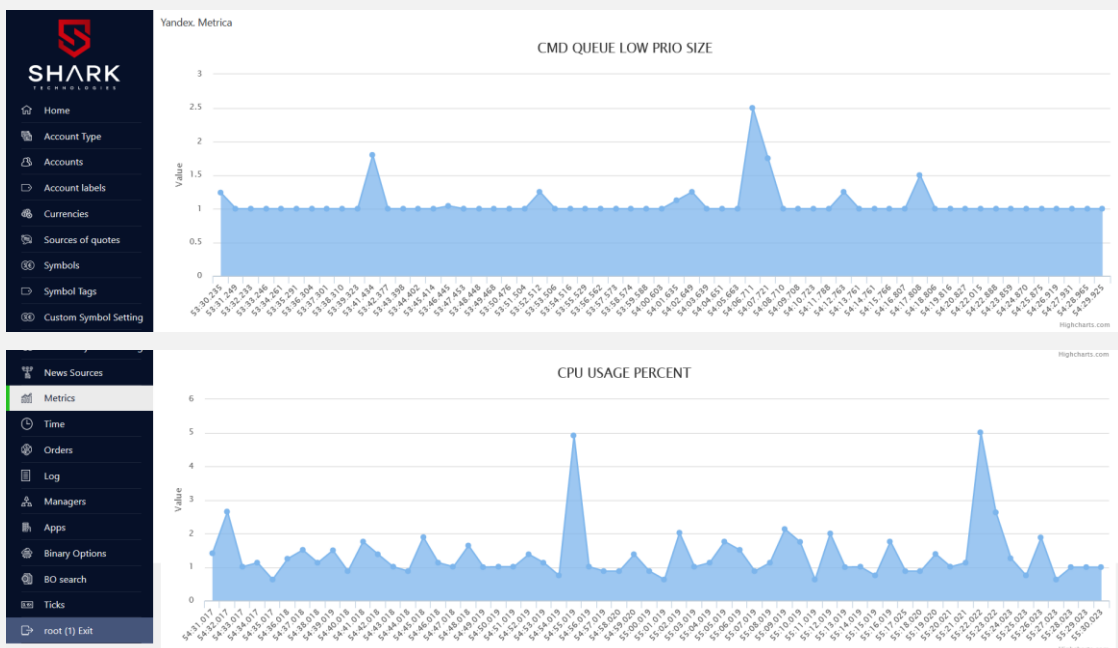
The Forex trading platform's facilitates the Admin with the feature to configure trading parameters and system settings. With this functionality, administrators have granular control over various aspects of the trading platform, allowing them to customize it according to their specific needs.

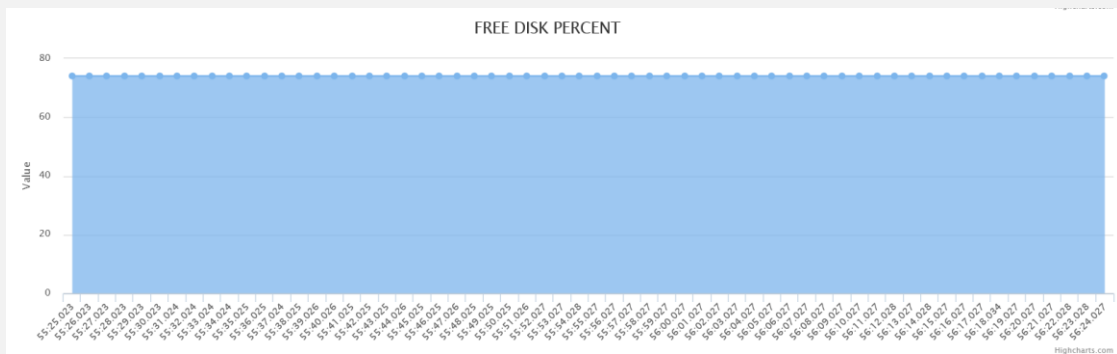


Administrators can adjust trading parameters such as lot sizes, leverage ratios, stop-loss and take-profit levels, and other trading-related settings. These parameters directly influence how trades are executed and managed on the platform, allowing for fine-tuning of the trading experience.

- **Monitor system performance and ensure smooth operation**

The Admin Control Panel has this crucial feature: monitoring system performance and ensuring smooth operation. This feature enables administrators to oversee the platform's performance, identify potential issues, and maintain optimal functionality for traders and users. By regularly monitoring system performance, administrators can track key metrics such as server response times, database performance, and network latency.





This monitoring process involves real-time data collection and analysis, allowing administrators to identify any anomalies or performance bottlenecks promptly. By closely observing these metrics, administrators can proactively address any emerging issues before they impact the platform's operation or user experience.

- **Review and process user withdrawal requests**

The "Review and process user withdrawal requests" feature on a Forex trading platform's Admin Control Panel is an essential functionality that allows administrators to manage and facilitate the withdrawal requests made by platform users. This feature plays a crucial role in ensuring the smooth and efficient operation of the platform while maintaining trust and transparency with its users.

When a user submits a withdrawal request, the admin control panel provides a centralized interface for administrators to review and process these requests. Administrators can access detailed information about each request, including the user's account details, the requested withdrawal amount, and any supporting documentation provided.

- **Monitor and manage user deposits and transactions**

This feature facilitates the administrators to monitor and manage user deposits and transactions effectively. This feature provides a comprehensive overview of all user activities related to deposits and transactions within the platform.

Administrators can access real-time data and detailed transaction histories, enabling them to stay informed about the flow of funds and user activities on the platform. They can easily track and analyse deposit trends, identify any suspicious or fraudulent transactions, and take appropriate actions to ensure the integrity of the trading environment.

- **Access and analyse user trade history and account statements**

This feature provides valuable functionality to the platform's administrator. With this feature, administrators can gain insights into the trading activities and financial positions of individual users on the platform.

By accessing the trade history, administrators can review the past trades executed by users, including details such as the instrument traded, entry and exit prices, trade duration, and profit or loss incurred. This information allows administrators to monitor trading patterns, identify successful strategies, and detect any suspicious or fraudulent activities.

- **Generate reports for regulatory compliance and auditing purposes**

This feature enables the generation of reports specifically designed for regulatory compliance and auditing purposes. This feature is essential for ensuring transparency, accountability, and adherence to regulatory guidelines in the Forex market.

By utilizing this feature, administrators can easily extract comprehensive and detailed reports on various aspects of the trading platform's activities. These reports encompass crucial information such as trade volumes, transaction histories, account balances, and user activities. They provide a comprehensive overview of the platform's operations and help meet the requirements imposed by regulatory bodies.

The reports generated through the Admin Control Panel offer a high level of customization, allowing administrators to specify the desired time frame, data

categories, and specific parameters they need to include. This flexibility ensures that the reports cater to the specific requirements of regulatory compliance and auditing.

- **Manage customer support requests and interact with users**

Admin Control Panel provides a centralized system for handling customer inquiries, issues, and communication. This feature empowers administrators to efficiently manage customer support operations and engage with users effectively.

With this feature, administrators can receive, track, and prioritize support requests from traders and investors. It offers a dedicated interface where administrators can view, categorize, and assign tickets to appropriate support agents or teams. This streamlines the support process, ensuring that customer issues are addressed promptly and efficiently.

The feature also enables administrators to interact with users directly through various channels, such as chat, email, or messaging systems integrated within the platform. They can respond to user queries, provide assistance, and offer guidance regarding trading activities, account management, technical issues, or any other concerns users may have.

- **Monitor and manage system security and data protection measures**

This feature empowers administrators to monitor and manage the platform's overall security framework, safeguarding sensitive information and maintaining a secure trading environment.

By utilizing the Admin Control Panel, administrators have the ability to implement robust security protocols and controls. They can monitor system activities, such as user logins, account access, and transaction histories, to identify any suspicious or unauthorized actions. Additionally, the panel allows

administrators to manage user permissions and access levels, ensuring that only authorized individuals can perform specific actions or access certain data.

- **Customize the user interface and branding of the trading platform**

The Forex trading platform's Admin Control Panel offers a powerful feature known as "Customize the user interface and branding," allowing platform administrators to personalize and tailor the trading platform according to their brand identity and user preferences.

With this feature, administrators can modify various elements of the user interface, such as colour schemes, logos, fonts, and graphical elements, to create a cohesive and branded experience for traders. The ability to customize the interface helps in reinforcing the platform's identity and creates a sense of familiarity for users.

- **Monitor and manage liquidity providers and integrations**

This feature has been provided to the Admin to monitor and manage liquidity providers and integrations. This essential functionality ensures smooth operation and optimal liquidity for the platform's users.

Through the Admin Control Panel, administrator has a centralized hub to oversee and regulate liquidity providers. They can monitor the performance and reliability of various liquidity sources, ensuring that they meet the platform's standards and requirements. Real-time data and analytics provide valuable insights into liquidity provider activities, such as order execution speed, bid/ask spreads, and transaction volumes.

- **Manage risk settings and margin requirements**

The feature "Manage risk settings and margin requirements" on a Forex trading platform's Admin Control Panel has been designed to provide administrators with the ability to customize and control the risk parameters and margin requirements for traders on the platform.

Risk settings allow administrators to define various limits and restrictions to manage the exposure of traders and the overall risk associated with trading activities. These settings can include parameters such as maximum leverage, stop-loss levels, and maximum position sizes. By setting appropriate risk limits, administrators can help ensure that traders operate within acceptable risk thresholds and prevent excessive losses.

- **Access and analyse system logs and error reports**

Admin Control Panel provides this feature: the ability to access and analyse system logs and error reports. This functionality allows administrators to monitor and troubleshoot the platform's performance, ensuring smooth operation and addressing any issues promptly.

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By accessing system logs, administrators can gain insights into the platform's activities, such as user interactions, trade executions, and system events. These logs serve as a detailed record of the platform's operations, capturing important information like timestamps, user actions, and system responses. Analysing these logs can help administrators track user behaviour, identify potential vulnerabilities or irregularities, and investigate any reported incidents.

- **Implement system upgrades and software updates**

This functionality allows administrators or system operators to manage and enhance the platform's performance, security, and functionality.

System upgrades refer to the process of updating the underlying infrastructure, hardware, or software components of the Forex trading platform. These upgrades may include updating server configurations, optimizing database performance, or improving network connectivity. By implementing system upgrades, administrators can ensure that the platform operates efficiently and can handle increased user activity or data volume.

- **Monitor and manage affiliate programs and partner relationships**

The Admin Control Panel of a Forex trading platform includes a feature to monitor and manage affiliate programs and partner relationships. This feature enables the platform administrators to effectively track and optimize their affiliate programs and partnerships.

With this feature, administrators can monitor the performance of their affiliate programs, including the number of referred traders, conversion rates, and revenue generated. They can view detailed analytics and reports to gain insights into the effectiveness of different affiliates and marketing campaigns.

- **Perform database management and backup operations**

The Forex trading platform's Admin Control Panel offers the feature of performing database management and backup operations. This functionality is essential for ensuring the smooth operation and data integrity of the platform.

With the database management feature, administrators can efficiently manage the Forex trading platform's database. This includes tasks such as creating, modifying, and deleting tables, as well as managing data records and indexes. The database management capabilities provide administrators with the flexibility to handle the platform's data effectively.

- **Monitor regulatory compliance and implement necessary measures**

The Admin Control Panel of the Forex trading platform plays a crucial role in ensuring regulatory compliance and implementing necessary measures.

Monitoring regulatory compliance involves overseeing and enforcing adherence to the rules and regulations set forth by relevant financial authorities, such as Government bodies and regulatory agencies.

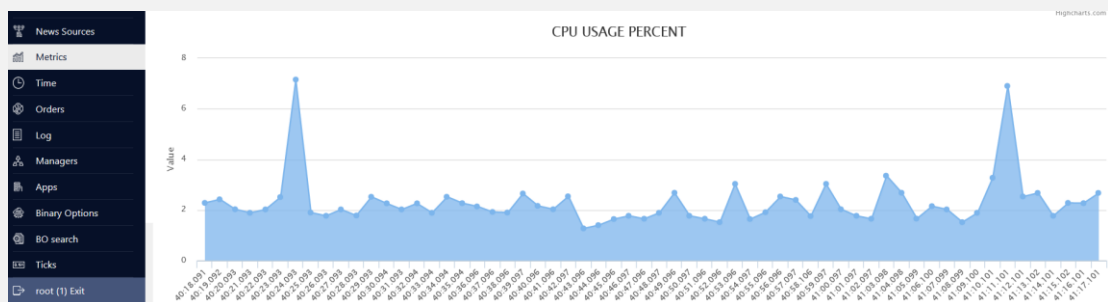
Within the Admin Control Panel, various features and tools are available to facilitate regulatory compliance. These may include:

- **User Verification:** Implementing a robust user verification process helps to ensure that traders using the platform are authenticated and comply with know-your-customer (KYC) requirements. This process may involve verifying identification documents, proof of address, and other relevant information.
- **Risk Management:** The Admin Control Panel provide comprehensive risk management tools to monitor and control various trading risks. This involves setting limits on leverage, trade sizes, and exposure to different financial instruments, as prescribed by regulatory guidelines.
- **Transaction Monitoring:** The platform's control panel have mechanisms in place to monitor transactions and detect suspicious activities, such as money laundering or fraudulent trading practices. It may utilize advanced algorithms and analytics to identify and flag potentially illicit activities for further investigation.
- **Compliance Reporting:** Generating regular reports on compliance-related activities is crucial. The Admin Control Panel has the capability to compile and analyse data, generate compliance reports, and provide insights to ensure adherence to regulatory requirements.
- **Audit Trail:** Maintaining a detailed audit trail of all actions taken within the trading platform is essential. This includes recording user activities, system changes, and data access. The Admin Control Panel enables the administrator to access and review the audit trail as needed, ensuring transparency and accountability.
- **Regulatory Updates:** Staying up to date with the evolving regulatory landscape is essential for compliance. The Admin Control Panel should

provide access to relevant regulatory updates, ensuring that the platform's policies and procedures align with the latest requirements

- **Access and analyse system performance metrics and analytics**

With this feature, administrator and authorized personnel gain valuable insights into the platform's performance, enabling them to make data-driven decisions and optimize trading operations.



By accessing the system performance metrics, users can monitor and evaluate various aspects of the trading platform. They can analyse key indicators such as transaction speed, trade execution times, server response rates, and overall system uptime. This information provides administrators with a comprehensive view of the platform's performance and helps identify potential bottlenecks or areas for improvement.

- **Manage and update educational resources and market analysis content**

The feature "Manage and update educational resources and market analysis content" on the Forex trading Platform's Admin Control Panel is a crucial component of a Forex trading platform's functionality. It provides administrators with the ability to oversee and maintain the educational resources and market analysis content available to the platform's users.

With this feature, administrators can conveniently manage and update the educational materials provided to traders. This includes resources such as tutorials, courses, articles, e-books, and other relevant content designed to

enhance traders' knowledge and understanding of Forex trading. Administrators can organize these resources into categories, curate new content, and remove outdated or irrelevant materials.

- **Monitor and manage social trading features and community interactions**

The Monitor and Manage Social Trading feature on the Forex trading platform's Admin Control Panel is designed to provide comprehensive oversight and control over the social trading aspects and community interactions within the platform. This feature allows administrators to effectively track and manage the social trading activities of users, ensuring a safe and transparent environment for all participants.

- **Implement and manage automatic trading strategies and algorithms**

The Forex trading platform's Admin Control Panel offers the feature that allows users to implement and manage automatic trading strategies and algorithms. This feature empowers traders to automate their trading activities, saving time and effort while potentially increasing efficiency and profitability.

By utilizing this feature, traders can define specific rules and conditions for executing trades automatically. They can design and implement complex trading strategies based on various indicators, signals, or even algorithmic models. The Admin Control Panel provides a user-friendly interface where traders can input and customize these rules, allowing for precise control over the automated trading process.

- **Analyse user feedback and suggestions for platform enhancements**

The Review and Analyse User Feedback and Suggestions feature on the Forex trading platform's Admin Control Panel is an essential tool for monitoring and enhancing the platform's performance based on user input. It serves as a

dedicated system to collect, assess, and act upon the feedback and suggestions provided by users, aiming to improve the overall user experience.

The feature incorporates a comprehensive feedback management system that enables administrators to gather feedback from traders, investors, and other platform users. Users can submit their suggestions, report bugs, express concerns, or propose new features directly through the platform. The feedback can be in the form of written comments, ratings, or even uploaded files for specific issues.

- **Manage and update legal and compliance documentation**

This feature provides a centralized and convenient way for platform administrators to ensure that all necessary legal and compliance documents are up to date and readily accessible.

With this feature, administrators can easily upload and store various legal and compliance documents such as terms of service, privacy policies, risk disclosures, regulatory filings, and other relevant documents. The Admin Control Panel provides a user-friendly interface for organizing and categorizing these documents, making it simple to locate and update specific files as needed.

- **Monitor and manage third-party integrations and APIs**

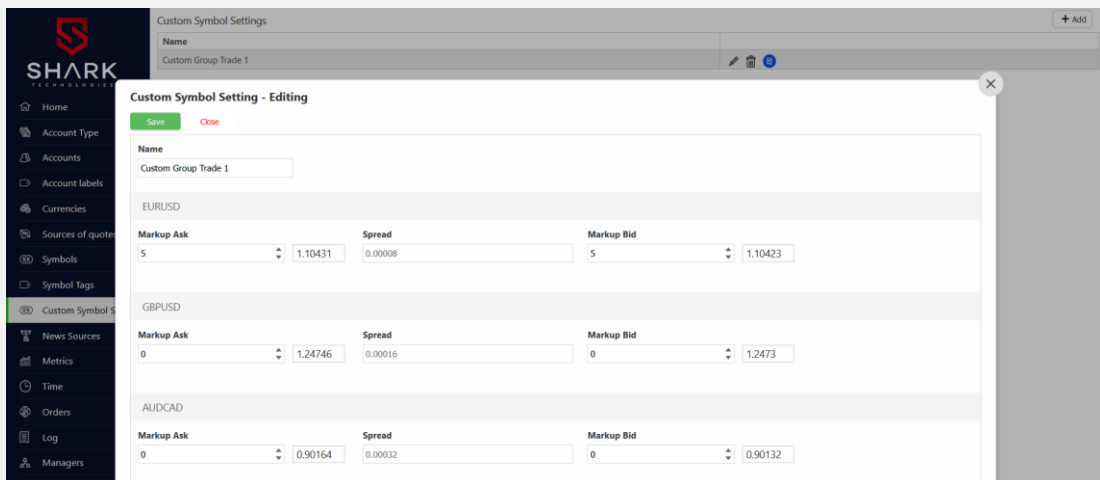
This functionality facilitates the administrators with a centralized system to oversee and control the various integrations and APIs connected to the platform.

With this feature, administrators gain valuable insights into the performance and functionality of third-party integrations and APIs. They can track key metrics, such as response times, error rates, and data transfer volumes, to ensure optimal performance and reliability. Real-time monitoring alerts and notifications can be set up to promptly address any issues or anomalies that may arise.

- **Access and manage pricing feeds and liquidity providers**

This feature allows platform administrators to have control over the data and liquidity available to traders on the platform.

By accessing pricing feeds, administrators can monitor and analyze real-time market data, including currency pairs, bid and ask prices, and trading volumes. This information is crucial for maintaining accurate pricing information and ensuring the platform's users have access to up-to-date market rates.



Managing liquidity providers is another essential aspect of the Admin Control Panel. Liquidity providers are financial institutions or entities that supply liquidity to the platform's traders. By managing these providers, administrators can ensure that the platform has sufficient liquidity to execute trades effectively and efficiently.

- **Customize reporting and analytics dashboards**

This feature provides traders and administrator with greater flexibility and control over the data they want to monitor and analyse.

With the customizable reporting and analytics dashboards, users can choose from a variety of data widgets and visualization options to create personalized views that suit their specific trading needs. They can select and arrange widgets such as real-time market data, portfolio performance, trade history, risk metrics, and other relevant information.

- **Access and manage multilingual support features**

This feature enables the users to interact with the platform in their preferred language, enhancing their trading experience and facilitating communication.

With the multilingual support feature, administrators can configure the platform to offer multiple language options, catering to the diverse needs of traders worldwide. Users can choose their preferred language from a list of available options, ensuring they can navigate the platform comfortably and understand important information without language barriers.

*Thank
You!*